



**Australian Government**  
**Department of Home Affairs**



**1300 131 450**  
**24 hours a day 7 days a week**

## How to use the Pharmacists' Priority Line

### Step 1



Have ready your client code,  
requested language and preferred  
gender of the interpreter (if required)

### Step 2



Call the Pharmacists'  
Priority Line on 1300 131 450

### Step 3



Provide the operator with the  
language and gender (if specified)  
that you require

### Step 4



Provide your client code\*  
and the name of your pharmacy  
to the operator

**Account name:** \_\_\_\_\_

**Client code:** C \_ \_ \_ \_ \_